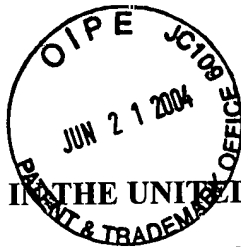


09/986,532



Patent

7/19
9/29/04
Dbb8

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Jedrick J. WELDON et al.

Application No.: 09/986,532

Examiner: Hyun, Soon D.

Filed: November 9, 2001

Group Art Unit: 2663

RECEIVED

Attorney Docket No.: 09710-1111

JUN 25 2004

Client Docket No.: UUN99002C1

Technology Center 2600

For: METHOD, COMPUTER PROGRAM PRODUCT, AND APPARATUS FOR
COLLECTING SERVICE LEVEL AGREEMENT STATISTICS IN A
COMMUNICATION NETWORK

Assistant Commissioner for Patents
Alexandria, VA 22313-1450

RESPONSE UNDER 37 CFR 1.111

Dear Sir:

In response to the Office Action of March 19, 2004, please amend this application as follows.

AMENDMENT AND PRESENTATION OF CLAIMS..... 2

REMARKS..... 9